

Housing Management Conference 2013

Law and Best Practice

The unmissable annual conference for all housing association
and local authority housing teams and lawyers

LONDON

Friday 6th December 2013

Copthorne Tara Hotel,
Kensington,
London, W8

Fee

Still only **£295 + VAT!**

*(Price held for ninth
successive year)*



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Find out the latest on:

- Tenancy Fraud and Data Protection
- ASB Update
- Scrutiny and Complaints (presented by the Housing Ombudsman himself!)
- The Housing Manager's In-tray – including transfers, exchanges, under-occupation and the 'Bedroom Tax', welfare reform and rent arrears
- Possession Cases in Court – the housing manager's role
- What's on the Horizon? – what you need to know about now!

SPEAKERS

- **Jan Luba QC** (Chairman), Garden Court Chambers
- **Dr Mike Biles**, Housing Ombudsman
- **District Judge Luigi Sterlini**, Clerkenwell & Shoreditch County Court
- **Peter Marcus**, Barrister, Zenith Chambers
- **Nick Jennings**, Corporate Fraud Manager, Huntingdonshire DC

CPD accredited for 5 hours 20 minutes

Solicitors Regulation Authority, ILEX and Bar Standards Board (5 hours)

Housing Management Conference 2013

The conference specially developed to meet the needs of front-line housing association and local authority housing managers, advisers and lawyers.

Now in its ninth year, Lime Legal's annual Housing Management Conference has become established as one of the most important training events in the housing management calendar.

Who should attend?

- Housing management teams from local authorities, housing associations, ALMOs and TMOs
- Tenancy managers and officers
- Estate services teams
- Heads of housing management
- Housing policy staff
- Lawyers working for local authorities or housing associations
- Housing lawyers in private practice

Past delegate comments:

'The best conference around'
Housing Manager

'Not to be missed – updates and tips on what will/will not work'
Community Manager

'Lots of practical things to take away and put into practice in our work'
Regional Business Manager

'Very, very informative and helpful'
Housing Officer

'Gave delegates the knowledge and understanding to use tools and legislation with real life cases'
Enforcement Manager

'I'll be taking a lot of useful information back to my organisation'
Housing Manager

'Really enjoyable day – looking forward to putting what I've learned into practice'
ASB Co-ordinator

SPEAKERS

Jan Luba QC (Chairman), Garden Court Chambers. Jan is one of the foremost housing law barristers in the country. He has appeared in many of the leading social housing law cases and his many years' experience has helped to give him a deep understanding of the problems that front-line housing managers and officers and their legal advisors have to address in their daily work.

Dr Mike Biles Housing Ombudsman, Under the Localism Act 2011. The jurisdiction of the Local Government Ombudsmen deals with complaints and disputes from residents in housing provided by local housing authorities passed to the housing ombudsman. Consequently, with effect from 1st April 2013, Dr Biles became the single ombudsman for all social housing in England.

District Judge Luigi Sterlini, Clerkenwell & Shoreditch County Court, where he regularly hears a wide variety of housing related claims, in particular, claims made by social landlords for possession based on non-payment of rent or anti-social behaviour.

Peter Marcus is a barrister at Zenith Chambers in Leeds. Peter's practice is exclusively housing law work. He has enormous experience in anti-social behaviour cases, injunctions and enforcement issues and undertakes advisory work as well as conducting trials.

Nick Jennings Corporate fraud manager, Huntingdonshire District Council. Nick manages a team of officers to prevent, investigate and prosecute all allegations of fraud as well as recovering overpayments and debts that occur as a result of fraud.

£

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Programme

09.15–10.00

Registration and Refreshments

10.00–10.10

Chairman's Introduction

Jan Luba QC

10.10–11.00

Tenancy Fraud and Data Protection

Nick Jennings

- Social Housing Fraud Act 2013: powers and use in practice
- Effect of the New Regulations
- Information sharing with other agencies
- Confidentiality
- Practical tips and pointers

11.00–11.15

Refreshments

11.15–12.05

ASB Update

Peter Marcus

- Case law updater
- The ASB Bill/Act – where are we now?
- Key changes ahead
 - goodbye to ASBOs and ASBIs
 - new mandatory grounds for possession
 - 'I predict a riot'... riot as a ground for possession
- Use and misuse of hearsay evidence
- Article 8 Defences: still alive but only just
- Proportionality and Exceptionality: how it plays out in practice
- 'Little Tommy did it and he's beyond my control' – when will the sins of the children be visited upon the parents' tenancy?

12.05–12.50

The Housing Manager's In-tray

Jan Luba QC

- Transfer request or 'management transfer'?
- Under-occupation and the 'Bedroom Tax'
- Welfare reform and rent arrears
- Mutual exchange: yes, no or maybe?
- Success with succession
- And the rest! The manager's miscellany

12.50–13.10

Questions and Answers

Panel

13.10–14.10

Lunch

14.10–14.55

Scrutiny and Complaints

Dr Mike Biles, Housing Ombudsman

- The Housing Ombudsman in action
- Other regulation
- Internal policies and guidance
- Complaints procedures: a guide to best practice
- Best practice tips e.g. record keeping, digitalisation etc, appeals processes
- The concept of 'fairness' in relation to housing
- Human Rights issues
- Fending off legal challenges

14.55–15.45

Possession Cases in Court: The Role of the Housing Manager

District Judge Sterlini

- Getting the formalities right
- Procedural tips: witness statements, chronologies and rent statement details
- How to handle errors/omissions in applications
- Maintaining the case's momentum
- Rent arrears cases: what the judge will be looking for
- How to deal with late applications for suspended possession orders and suspended warrants

15.45–16.00

Refreshments

16.00–16.35

What's on the Horizon?

Jan Luba QC

- Housing Allocation: 'residence' as a qualifying condition
- Evicting from 'interim' accommodation: the Supreme Court verdict
- Joint tenants: all is not what it 'Sims'
- Immigration controls on letting: the Immigration Bill
- Housing law reform: a sensible answer from Wales?
- Green for 'Go': Energy Act requirements

16.35–16.50

Questions and Answers

Panel

16.50

Close of Conference

Housing Management Conference 2013

Booking Form

London Friday 6th December 2013

Please reserve place(s) at the above event:

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..... place(s) at £147.50 (+VAT) £29.50 each =
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.....

I understand and agree to the terms and conditions.

Signed

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NOTE If you have not received admission details from us at least 7 days before the date of the event please let us know.

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The conference is CPD accredited for 5 hours 20 minutes by the Solicitors Regulation Authority, ILEX and Bar Standards Board (5 hours).



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